

# PUBLIC SERVICES GENERAL INFORMATION AND UTILITIES

## **BANKING**

**Burley Post Office, Station Road** 863129

**ATM (cash machine) 24 hours**

**Co-op Store, Main Street**

**ATM (cash machine) 24 hours**

**Orchard Petrol Filling Station, Bradford Road**

## **BED & BREAKFAST**

**Hillcrest, 24 Hill Crescent**

Contact: Mrs Pickard 863258 or 07800 596841

Email [angela@hillcrest-burley.co.uk](mailto:angela@hillcrest-burley.co.uk)

## **BUSINESS SUPPORT AND DEVELOPMENT**

Venue: The Grange, Station Road

Contact: Jackie Cooper 865882

[jackie.cooper@b-sd.co.uk](mailto:jackie.cooper@b-sd.co.uk)

[www.b-sd.co.uk](http://www.b-sd.co.uk)

Business Support can provide you with great opportunities to help you start or grow your new business. Start Up Loans are available to businesses yet to launch or those that have been trading for up to 24 months. The scheme provides free business planning prior to the take up of any funding ensuring applicants are in the best possible position to receive the money. Once an individual receives their repayable loan they will also be given access to a business mentor, free training course and business offers

## **COMMUNITY HOUSING**

**InCommunities**

[www.incommunities.co.uk](http://www.incommunities.co.uk)

Contact: Keighley Office 01274 257880

6-14 Devonshire Street, Keighley, BD21 2DG

Open: Monday to Friday 8.45am to 4.30pm

E mail: [aw.enquiry@incommunities.co.uk](mailto:aw.enquiry@incommunities.co.uk)

Providing high quality affordable homes in safe, clean and secure communities across Bradford district.

## **COUNCIL TAX**

General enquiries: 01274 437866  
Business rates: 01274 437744

## **DISTRICT COUNCIL**

### **Bradford Metropolitan District Council**

[www.bradford.gov.uk](http://www.bradford.gov.uk)

Enquiries about any council service 01274 431000  
For council services relating to homelessness, care needs, home care, leisure and recreation, social service, education, highways, environmental protection and planning.

## ***DOG WARDEN***

Contact: 01274 433927

## **ELECTRICITY**

[www.ce-electricuk.com](http://www.ce-electricuk.com)

**Emergencies (24 hour)** 0800 375 675

To report a loss of supply or if concerned about safety of equipment

**General Enquiries** 0845 0707 172

Network Connections

Contact 08450 702 703

E Mail [network.connections@ce-electricuk.com](mailto:network.connections@ce-electricuk.com)

## **ENVIRONMENT AGENCY**

General enquiries: 08708 506506

Floodline (24 hr local warning service): 08459 881 188

Environmental incident reporting 24 hr hotline: 0800 807060

## **GAS**

### ***British Gas***

Enquiries & services 0800 048 0202

[www.house.co.uk](http://www.house.co.uk)

Emergencies and leaks: Transco (24 hr service) 0800 111999

## **JOB CENTRE PLUS BRADFORD**

Contact 01274 338000

## **LIBRARY SERVICE**

Burley Library, Grange Road 863174

Please contact the Bradford Public Libraries website

[www.bradford.gov.uk/bmdc/leisure](http://www.bradford.gov.uk/bmdc/leisure) for details of opening hours

## MEALS ON WHEELS

Contact

01274 431704

## NEIGHBOURHOOD WATCH

Please see Police

## NEWSPAPERS (local)

### **Ilkley**

Ilkley Gazette 8 Wells Road

01943 607022

[www.ilkleygazette.co.uk](http://www.ilkleygazette.co.uk)

### **Wharfedale**

Wharfedale & Airedale Observer

01943 607022

[www.wharfedaleobserver.co.uk](http://www.wharfedaleobserver.co.uk)

*Advertising for Ilkley Gazette and Wharfedale & Airedale Observer:  
01943 603483*

### **Bradford**

Telegraph & Argus

01274 729511

### **Otley**

Wharfe Valley Times

01943 463290

## PARISH COUNCIL

**Burley Parish Council**

**864728**

[www.burleyparishcouncil.co.uk](http://www.burleyparishcouncil.co.uk)

Email: [clerk@burleyparishcouncil.co.uk](mailto:clerk@burleyparishcouncil.co.uk)

Nine parish councillors are elected to represent the parish of Burley which includes Burley-in-Wharfedale, Burley Woodhead and Stead. The Council meets monthly on second Thursday in the month at 7.30pm. For details of all other meetings please use the web site. Open mornings are held every Wednesday between 9.30am and 11.30am when the clerk and/or a parish councillor are available to answer questions.

## PASSPORTS

Otley or Ilkley Post Offices for forms

[www.gov.uk](http://www.gov.uk)

0300 222 0000

## **PENSIONS**

Contact	0800 99 1234
Disability Benefits	0800 88 22 00
Working Tax Credit and Child Tax Credit	0845 300 3900

## **POLICE**

### **General**

Emergencies/Urgent	999
Non-urgent switchboard	101
Crime Stoppers	0800 555 111

### **Ilkley Police Station**

Ilkley Area Neighbourhood Team (voicemail)	01274 475301
Ilkley Help Desk (9am-5pm Monday to Friday)	01274 475306/7

### **Neighbourhood Support**

Sergeant	01274 474773
Neighbourhood Watch	01274 474741
Crime Reduction	01274 474 779
Vulnerable Victims Unit	01535 617039

## **POST OFFICE**

### ***Burley***

Station Road	863129
Customer Helpline	08457 223344
Opening Hours:	Monday to Friday 9am to 1pm & (not Wednesday) 2 to 5.30pm.

## **PUBLIC HALLS HIRE**

*(For hire of Church halls in Burley, see section Worship)*

### ***Queens Hall***

Bradford Council	864062 Booking via
email <a href="mailto:community-halls@bradford.gov.uk">community-halls@bradford.gov.uk</a>	01943 436224

### ***Round House***

Adjacent to Grange	
For booking contact:	Nicola Swan 863826

## RECYCLING BANKS

**Burley** - to the rear of Queen's Hall

**Ilkley** - main car park. Also at Tesco & Booths supermarkets

**Menston** - to the rear of the library

## REFUSE DISPOSAL (HOUSEHOLD WASTE / RECYCLING))

**Ilkley** - Golden Butts Road 816841

### Opening Times:

Weekdays: 08:00 - 17:00

Saturdays: 08:00 - 16:00

Sundays: 09:00 - 16:00

## REGISTRAR OF BIRTHS, MARRIAGES AND DEATHS

22 Manor Road, Bradford

012974 432151

Times Monday to Friday 9m to 4.30pm

Saturday by appointment only

## SURPLUS GOODS

Freecycle

[www.freecycle.org](http://www.freecycle.org)

## VETERINARY SERVICES

Otley

0800 037 4332

Ilkley

609285

Guisley

873147

## WATER

**Yorkshire Water**

[www.yorkshirewater.com](http://www.yorkshirewater.com)

General enquiries

0845 1242420

Emergencies and water supply enquiries

0845 1242424

Sewerage enquiries

0845 1242429

## WEST YORKSHIRE TRADING STANDARDS

Consumer Helpline

08454 04 05 06