

**PUBLIC SERVICES, GENERAL INFORMATION
AND UTILITIES**

ATM

Co-op Food

Address: 44 Main St, Burley in Wharfedale

Telephone: 01943 862677

Orchard Petrol Filling Station (24 hour ATM)

Address: Bradford Road, Menston

Telephone: 01943 861900

BANKING

Burley Post Office

Address: 36 Station Road Burley in Wharfedale

Web: postoffice.co.uk

BED & BREAKFAST

Hillcrest

Contact: Mrs Angela Pickard

Telephone: 01943 863258

07800 596841

Email: angela@hillcrest-burley.co.uk

Address: 24 Hill Crescent, Burley in Wharfedale, LS29 7QG

BRADFORD METROPOLITAN DISTRICT COUNCIL

For information on council services, including recycling and waste, benefits, council tax, housing, transport and roads, adult social care, children, young people and families, sports and activities, planning and building and education.

Address: Britannia House, Hall Ings, Bradford, BD1 1HX
Telephone: 01274 431000
Web: bradford.gov.uk

BENEFITS

Disability Service Centre

Get advice or information about a claim you've already made for Disability Living Allowance, Attendance Allowance or Personal Independence Payment.

Disability Living Allowance

Telephone: 0800 121 4600

Personal Independence Payment

Telephone: 0800 121 4433

Attendance Allowance:

Telephone: 0800 731 0122

Working Tax Credit

Telephone: 0345 300 3900

CITIZENS ADVICE BUREAU

CAB Shipley

Address: 6-8 Windsor Rd, Shipley BD18 3E
Telephone: 0344 245 1282

COMMUNITY HOUSING

Incommunities

Address: The Quays, Victoria Street, Shipley, BD17 7BN
Telephone: 01274 257777
Email: enquiry@incommunities.co.uk
Web: incommunities.co.uk

Providing high quality affordable homes in safe, clean and secure communities to over 22,600 households in Bradford, Kirklees, Wakefield and Rotherham.

COMMUNITY MEALS SERVICE

The service offers hot or frozen meals delivered to your home.

Telephone: 01274 434191
Email: support-options@bradford.gov.uk

DOG WARDEN

Bradford Council Dog Warden

Telephone: 01274 433927

ELECTRICITY

Northern Powergrid Emergency numbers

National Helpline: 105
Yorkshire & N Lincs: 0800 375 675
General Enquiries: 0800 011 3332
Web: northernpowergrid.com

ENVIRONMENT AGENCY

General Enquiries: 03708 506 506

Incident Hotline: 0800 80 70 60
Floodline: 0345 988 1188

GAS

British Gas

Emergency number: 0800 111 999
Web: britishgas.co.uk

JOBCENTRE PLUS

Keighley Worth House Jobcentre Plus

Telephone: 0800 169 0190
Address: Worth Way, Keighley, BD21 5AG

LIBRARY

Burley in Wharfedale Community Library

Address: Grange Road, Burley in Wharfedale, LS29 7HD
Telephone: 01943 863714
Web: burleylibrary.org
Facebook: Love Burley Library!

LOCAL AND REGIONAL PRESS

Ilkley Gazette

Address: 38 High Street, Skipton, BD23 1JU
Telephone: 01943 607022
Web: ilkleygazette.co.uk

Telegraph & Argus

Address: Hall Ings, Bradford, BD1 1JR
Telephone: 01274 729511

Web: thetelegraphandargus.co.uk

Wharfedale Observer

Address: 38 High Street, Skipton, BD23 1JU
Telephone: 01943 607022
Web: wharfedaleobserver.co.uk

Wharfe Valley Times

Address: 17 Market Street, Otley, LS21 3AF
Telephone: 01943 463290
Web: www.yorkshireeveningpost.co.uk/our-city/wharfe-valley

Yorkshire Post

Address: No 1 Leeds, 26 Whitehall Road, Leeds, L12 1BE
Telephone: 0113 243 2701
Web: yorkshirepost.co.uk

Yorkshire Evening Post

Address: No 1 Leeds, 26 Whitehall Road, Leeds, L12 1BE
Telephone: 0113 243 2701
Web: yorkshireeveningpost.co.uk

PARISH COUNCIL

Burley Parish Council

Telephone: 01943 864728
Email: clerk@burleyparishcouncil.co.uk
Web: burleyparishcouncil.co.uk

Nine parish councillors are elected to represent the parish of Burley which includes Burley-in-Wharfedale, Burley Woodhead and Stead. The Council meets monthly on second Thursday in the month at 7.30pm. For details of all other meetings please use the web site. Open mornings are held every Wednesday between 9.30am and 11.30am when the clerk and/or a parish councillor are available to answer questions.

PASSPORTS

Applying for or renewing a passport

HM Passport Office: 0300 222 0000

Web: gov.uk/government/organisation/hm-passport-office

Passport forms and check and send service available from:

Burley Post Office: 36 Station Road, Burley in Wharfedale, LS29 7NE

Ilkley Post Office: Unit 9 Station Plaza, Station Road, Ilkley, LS29 8HF

POLICE

Burley in Wharfedale Police Contact Point

Venue: Burley in Wharfedale Community Library

Time: Irregular – see Burley Library website burleylibrary.org for details

Please come along and speak to an officer about any issues or concerns you may have in your neighbourhood or obtain crime reduction advice.

Emergencies: 999

Non-urgent: 101

Report online: westyorkshire.police.uk/report-it

Email: shipleynt@westyorkshire.pnn.police.uk

Crimestoppers

Telephone: 0800 555 111

Neighbourhood Watch

Email: wyp.nhw@westyorkshire.pnn.police.uk

The following officers cover the Wharfedale area:

PC 6012 Pete Bamford

ShIPLEY, BAILDON & WHARFEDALE

PC 987 Charlotte Kay
ShIPLEY, BAILDON & WHARFEDALE

PC 528 Sam Johnson
ShIPLEY. BAILDON & WHARFEDALE

PCSO 255 Paul Allwood
WhARFEDALE

Information on setting up a Neighbourhood Watch scheme can be found at
westyorkshire.police.uk/advice/our-services/neighbourhood-watch/setting-neighbourhood-watch-scheme

POST OFFICE

Address: Costcutter Supermarket, 36 Station Road, Burley in Wharfedale, LS29 7NE
Web: postoffice.co.uk

PENSIONS

Department for Work and Pensions

Pension Centre: 0800 731 0469
New State Pension Claims: 0800 731 7898
New Pension Credit Claims: 0800 99 1234

PUBLIC HALL HIRE

Queens Hall, Library and the Round House

To hire the Queens Hall, Library or the Round House, contact Burley Parish Council.

Telephone: 01943 864728
Web: burleyparishcouncil.co.uk
Email: admin@burleyparishcouncil.co.uk

RECYCLING / REFUSE DISPOSAL

Household Waste Bins

Guidance on what to put in grey household bins (recycling), green household bins (general

waste) and brown household bins (garden waste) can be found at:

bradford.gov.uk/recycling-and-waste/wheeled-bins-and-recycling-containers

Golden Butts Household Waste Recycling Centre

Address: Golden Butts Road, Ilkley, LS29 8HS

Opening hours:

Monday to Friday 8:00 am to 5:00 pm

Saturdays 8:00 am to 4:00 pm

Sundays 9:00 am to 4:00 pm.

REGISTER OFFICE

Registrations are by appointment only.

Address: Bradford and Keighley Register Office, City Hall, Centenary Square,
Bradford, BD1 1HY.

Telephone: 01274 432151

Web: bradford.gov.uk

VETS

ILKLEY

Ashlands Veterinary Centre

Address: 119 Leeds Road, Ilkley, LS29 8JS

Telephone: 01943 817000

Web: ashlandsvets.co.uk

Holly House Veterinary Clinic

Address: 6 Regent Road, Ilkley, LS29 9EA

Telephone: 01943 609285

Web: hollyhousevets.co.uk

OTLEY

Cross Green Veterinary Centre

Address: 71 Cross Green, Otley, LS21 1HE

Telephone: 01943 462546
Web: crossgreenvetsotley.co.uk

Dales Veterinary Centre

Address: 9 Courthouse Street, Otley, LS21 3AN
Telephone: 01943 463447
Web: vets4pets.co.uk